Oceanpayment 响应代码文档

钱海 OCEANPAYMENT Oceanpayment

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A. 介绍

本文档是详细描述 Oceanpayment 错误返回代码文档文档。

Oceanpayment 支付网关，是一个专业处理国际信用卡、借记卡交易的平台，同时提供超过 100 种不同的第三方支付公司的支付服务。

本接口文档同时适用于商户以及合作伙伴，基于 request-response 的模式，简单易用。若有任何技术问题，请邮件至 vergil@oceanpayment.com.cn。

A.1 版本说明

该文档是通过日期进行版本命名。文档历史版本：

修订人	描述	日期
Pan	修改 交易响应代码(10000)	2016-07-28
Pan	新增 交易响应代码(80004,80005)	2016-05-03
Pan	新增 交易响应代码(80620)	2016-03-09
Pan	新增 交易响应代码(80500 - 80521)	2016-02-22
Pan	新增 交易响应代码(80102) 新增 交易响应代码(80400 - 80618)	2015-12-16
Pan	新增 交易响应代码(80300 - 80500)	2015-09-10
Pan	新增 交易响应代码(80200) 修改 交易响应代码(80052)中文描述 修改 交易响应代码(80120，80121)解决方法	2015-04-12
Pan	新增 交易响应代码(80100-80129)	2015-03-27
Pan	新增 交易响应代码(80100) 新增 错误代码(20123，20124，20125，20126)	2015-03-15
Pan	修改 错误代码描述	2015-02-28
Pan	新增 交易响应代码(80003，80090，80092)	2015-01-31
Pan	新增 交易响应代码 修改 错误代码描述	2015-01-16
Pan	新增 交易响应代码	2014-12-19
Pan	初始版本	2014-12-09

B. 响应代码

B.1 交易响应代码

在每笔交易中，都会返回该笔交易的详情，返回参数为 payment_details，格式为：

Code + : + Description 。

如：80000:Transaction Approved

　　80010:Transaction Do Not Honour

Code	Descrition	Descrition_CN	Action(解决方法)
Credit Card			
80000	Transaction Approved	成功交易	None required.
80001	Payment Approved	其他成功交易	None required.
80002	Partial Approval	部分成功	None required.
80003	Transaction Pending	交易待处理	None required.
80004	Transaction Approved for Funds	成功交易待扣款	None required.
80005	Funds Transfer Failed	扣款失败	None required.
80010	Transaction Do Not Honour	发卡行不信任	Sorry, your card is unable to authorised. Please try to Pay again or Call your card issuer or use a different card.
80011	Refer to Card Issuer	联系发卡行	Sorry, your card is unable to authorised. Please try to Pay again or Call your card issuer or use a different card.
80012	Payment Declined	交易取消	Sorry, your card is unable to authorised. Please try to Pay again or Call your card issuer or use a different card.
80013	Transaction Not Permitted On Card	卡交易受限	Sorry, your card is unable to authorised. Please try to Pay again or Call your card issuer or use a different card.
80014	Duplicate Transaction	重复订单	Contact the merchant website to confirm the transactions.
80020	Invalid Amount	无效金额	Sorry, your card is unable to authorised. Please try to Pay again or Call your card issuer or use a different card.
80021	Invalid Card Number	无效卡号	Sorry that we are not able to confirm your card information.Please make sure you entered the correct information. If you are still having trouble,please try to use a different card.

80022	Not Sufficient Funds	余额不足	1. Please confirm the card has enough money or use another card. 2. Change another card to pay
80023	Expired Card/Wrong Expired Day	过期卡	Sorry that we are not able to confirm your card information.Please make sure you entered the correct information. If you are still having trouble,please try to use a different card.
80024	Incorrect PIN; Re-enter	PIN 错误	Sorry that we are not able to confirm your card information.Please make sure you entered the correct information. If you are still having trouble,please try to use a different card.
80025	Restricted Card/Retain Card	限制卡/卡保留	Sorry that we are not able to confirm your card information.Please make sure you entered the correct information. If you are still having trouble,please try to use a different card.
80026	Invalid Card Verification Value(CVV)	CVV 错误	Sorry that we are not able to confirm your card information.Please make sure you entered the correct information. If you are still having trouble,please try to use a different card.
80027	Exceeds Payment Limit	交易金额受限	1. Please contact your card issuer to fix the problem 2. Change another card to pay
80028	Invalid Credit/Checking/Saving/Universal /Investment Account	无效帐号	Sorry that we are not able to confirm your card information.Please make sure you entered the correct information. If you are still having trouble,please try to use a different card.
80030	General Error	常规错误	Sorry that we are not able to confirm your card information.Please make sure you entered the correct information. If you are still having trouble,please try to use a different card.
80031	Time Out	超时	1. Contact the merchant website to confirm the payment result 2. Try to pay again.
80032	Invalid Merchant	无效商户	Sorry, please try to Pay again or Please contact the website customer service.
80033	Invalid Transaction For Terminal	无效交易/终端无法处理	Sorry, please try to Pay again or Please contact the website customer service.
80034	Invalid Transaction Card / Issuer / Acquirer	无效卡/发卡行/收单行	Sorry, please try to Pay again or Please contact the website customer service.
80035	Format Error	格式错误	Sorry, please try to Pay again or Please contact the website customer service.
80036	Transaction Not Allowed	交易不允许处理	Sorry, please try to Pay again or Please contact the website customer service.
80037	Invalid Capture Date (Terminal	无效的授权完成日期	Please contact the merchant website

		Business Date)		
80038	Transaction Not Permitted On Term	无法定期付款	Sorry, your card is unable to authorised. Please try to Pay again or Call your card issuer or use a different card.	
80040	Lost Card/Stolen Card/Pickup Card	丢失卡/盗卡/捡到的卡	Sorry, your card is unable to authorised. Please try to Pay again or Call your card issuer or use a different card.	
80041	Suspected Fraud/Retain Card	欺诈交易/卡保留	Sorry, your card is unable to authorised. Please try to Pay again or Call your card issuer or use a different card.	
80042	Not Allow to Pay in This Website	被列为银行黑名单	None required.	
80050	Unable to Reverse	无法撤销	Please contact the payment service company	
80051	Timeout Reversal	超时，撤销	Try to pay again.	
80052	Duplicate Reversal	重复撤销	None required.	
80053	Authorisation Void	授权撤销	None required.	
80054	No Original	无法匹配原始交易	Please contact the merchant website	
80061	Invalid Originator	无原始凭证	Please contact the merchant website	
80062	No Funds Transfer	余额不足以退款	Please contact the merchant website	
80063	Cash Service Not Available	不可提现	Please contact the merchant website	
80064	Cash Back Request Exceeds Issuer Limit	提现金额超出银行限制	Please contact the merchant website	
80070	Declined By Bank Risk System	触发银行风控	/	
80071	Declined By Bank Risk System	触发银行黑名单	/	
80072	Declined By Bank Limited	交易在银行端受限	/	
80073	High Risk Transaction	触发银行风控，风险分数高	/	
80090	Cannot Start 3D Authorized Service	不支持 3D 验证	Change another card to pay	
80091	3D Authorize Fail	持卡人 3D 验证失败	Input right 3D secure code or change another card to pay	
80092	3D Process Fail	3D 交易处理失败	Fail to process the 3D transaction	
alternative payments				
80100	Transaction was not finished	没有完成交易付款流程	1. Try again, finish the transaction correctly. 2. Contact website with screenshot if it has error	
80101	Customer canceled transaction	消费者关闭了付款	Pay again or change another bank account to pay	
80102	Invalid account holder name	银行账户名错误	/	
80110	Transaction declined / Insufficient funds	交易取消/余额不足	/	
80111	Bank account was rejected by bank	银行不接受此账户	/	
80112	Bank account holder was rejected by bank	银行不接受此消费者	/	
80113	Bank account not available for online banking	没有开通网银转账	/	
80114	Amount requested error	提交金额与实际金额有误	/	

80115	This merchant cannot support US consumers	不支持美国消费者	/
80116	Banking Identifier Code(BIC) cannot be supported	不支持此 BIC 的网银转账	/
80117	Invalid IBAN	无效的 IBAN	/
80120	Network problem contact bank system	连接银行系统异常	Try again later or to choose different payment scheme or bank account
80121	Bank system response error	银行系统返回异常	Try again later or to choose different payment scheme or bank account
80122	Account setting error	账户设置异常	/
80123	Bank system setting error	银行设置异常	/
80124	Transaction amount is less than minimum amount	低于最小交易金额	/
80125	Mobilephone number is required	缺少有效的手机号码	/
80126	No banks available	没有银行支持	/
80200	Unpaid	Unpaid	Try to pay again and finish the payment.
80220	Wrong account number	账号错误	Please double check your account number and try again.
80300	Failed	扣点失败	Try again
80400	Merchant limited	商户帐号受限	/
80401	Invalid zip	无效邮编	/
80402	Invalid state	无效州	/
80403	Waiting user to pay the bill	待消费者完成付款	/
80404	Invalid country	无效的国家	/
80405	Country not supported	不支持此国家	/
80406	Wrong bank setting	错误的银行设置	/
80407	User limited	用户风险受限	/
80408	Amount/velocity limited	付款的金额/频率受限	/
80409	Wrong cadastral situation	归属地不正确	/
80410	Invalid CPF	无效 CPF	/
80411	Invalid amount	无效金额	/
80412	Currency not allowed for this country	此币种不使用于此国家	/
80413	Invalid payment method/Payment method not found	无效的支付方式	/
80414	Bank reject this transaction	银行拒绝交易	/
80500	Cancelled	Cancelled	/
80501	Waiting user to pay the bill	待消费者完成付款	/
80502	Checkout was not finished	消费者没有完成 Checkout	/
80503	Bank system setting not enable	银行设置异常	/

80504	Parameter required is invalid	参数异常	/
80505	Payment already exists	交易已经存在	/
80506	Not support the currency	不支持此币种	/
80507	Amount limited	金额限制（最低/高）	/
80508	Wrong amount	金额错误	/
80509	User limited	用户受限	/
80510	User not enough 16 years old	用户不足年限	/
80511	CPF not match the user	CPF 信息与消费者不匹配	/
80512	User amount limited	用户金额限制	/
80513	Create Quickpay failure	创建 Quickpay 失败	/
80514	Quickpay operation failure	Quickpay 操作失败	/
80515	The number of instalments is not allowed	分期数有误	/
80516	Some error happened on the transaction	常规错误	/
80517	Foreign credit card	不支持国外信用卡	/
80518	Merchant limited	商户帐号受限	/
80519	Payment type not supported	支付类型错误	/
80520	Country not supported	不支持此国家	/
80521	Transaction not found	无此交易	/
80522	Refund error	退款错误	/
80523	Cannot be refunded	不允许退款	/
80524	Invalid operation	操作不允许	/
80525	Unknown error	未知错误	/
80526	Cannot be canceled	不允许取消	/
80527	Cannot be captured	不允许完成授权	/
80528	The address could not be retrieved	地址无法检索	/
80529	Invalid JSON expression	无效的 JSON	/
80530	Invalid CPF	无效的 CPF	/
80600	Transaction was not finished	/	/
80601	Invaild customer	/	/
80602	Not sufficient funds	/	/
80610	Invaild Parameters	/	/
80611	Duplicate transaction id	/	/
80612	Sub reseller reached limit	/	/
80613	Invalid handshake	/	/
80614	Unsupported encoding	/	/
80615	Merchant interation suspended	/	/

80616	Invalid request value	/	/
80617	Service disable	/	/
80618	Internal server error	/	/
80620	Customer canceled transaction	消费者取消了付款	/

B.2 错误代码

在每笔挡掉的交易中，都会返回该笔交易的详情，返回参数为 payment_details，格式为：

Code + : + Descrition 。

如：10000:High risk

50008:Customer click the Cancel button

Code	Descrition
10000	Payment is declined
10001	Incorrect risk control setting in transaction amount
10002	High risk URL
20001	Account cannot be empty
20002	Terminal cannot be empty
20003	signValue cannot be empty
20004	Account and terminal not match
20005	Inactive account
20006	Deactivated account
20007	Canceled account
20008	Abnormal account
20009	Inactive terminal
20010	Deactivated terminal
20011	Canceled terminal
20012	Abnormal terminal
20013	Incorrect sign value
20014	Transaction can not submit to production
20015	Transaction cannot submit to testing

20016	Terminal not match to interface
20017	Oder number can not be empty
20018	Order number cannot exceed 50 digits
20019	Order amount cannot be empty
20020	Incorrect oder amount format
20021	Order amount can only be 2 decimal places
20022	Order currency can not be empty
20023	Incorrect order currency
20024	Response URL can not be empty
20025	Response URL can not exceed 500 digits
20026	Card number can not be empty
20027	Invalid card number
20028	Card number only allows digit
20029	Invalid card tpye
20030	Incorrect card number
20031	Month cannot be empty
20032	Month only allows 2 digits
20033	Month only allows digits
20034	Month only allows 1~12
20035	Year cannot be empty
20036	Year must be 4 digits
20037	Year only allows digits
20038	Invalid expiry date
20039	Secure code cannot be empry
20040	Secure code should be 3-digit or 4-digit
20041	Secure code only allows digits
20042	Issuer cannot be empty
20043	Issuer cannot exceed 250 characters
20044	First name cannot be empty
20045	First name cannot exceed 50 characters
20046	Last name cannot be empty
20047	Last name cannot exceed 50 characters
20048	Billing email cannot be empty
20049	Billing email cannot exceed 50 characters
20050	Incorrect email adress format
20051	Contact number cannot be empty
20052	Contact number cannot exceed 50 characters
20053	Billing country cannot be empty

20054	Billing country cannot exceed 100 characters
20055	Billing address cannot be empty
20056	Billing address cannot exceed 500 characters
20057	Zip code cannot be empty
20058	Zip code cannot over 50 characters
20059	Property{0},can not be empty
20060	Property{0},length is more than {1}
20061	Duplicate order
20062	Existed payment ID
20063	Billing state cannot be empty
20064	Billing state cannot exceed 100 characters
20065	Billing city cannot be empty
20066	Billing city cannot exceed 100 characters
20067	Remark cannot exceed 500 characters
20068	Request IP is not in whitelist
20069	Payment method is required
20070	Payment type is required
20071	IP address cannot be empty
20072	Incorrect IP address format
20074	Cardholder ID cannot be saved
20075	Cardholder ID not existed
20076	Cardholder ID not existed
20077	No card info in database
20078	No secure code info in database
20079	Incorrect month of expiry date
20080	Incorrect year of expiry date
20081	Incorrect first name of cardholder
20082	Incorrect last name of cardholder
20083	Incorrect billing address
20084	Incorrect billing city

20085	Incorrect billing state
20086	Incorrect billing country
20087	Incorrect zip code
20088	Incorrect issuer
20089	Incorrect email address
20090	Incorrect contact number
20091	Qiwi account number must be 6-12 digit
20092	Payment method error
20093	Boleto account cannot be empty
20094	Boleto account cannot exceed 50 characters
20095	Boleto email adress cannot be empty
20096	Boleto email address cannot exceed 100 characters
20097	Incorrect email adress format for Boleto
20098	payment type must be 'boleto' ,'_tef' ,'directboleto'
20099	Incorrect bank code
20100	Account number cannot be empty
20101	Account number only allows 4-12, cannot begin with 0
20102	Bankcode can not be empty
20103	Bankcode should be 8 digits
20104	Countrycode cannot be empty
20105	Qiwi countrycode cannot be empty
20106	Boleto CPF can not be empty
20107	Boleto CPF only allows 11 digits
20108	Terminal not supported by MOTO
20109	Invalid MOTO payment URL
20110	First name of recipient cannot exceed 50 characters
20111	Last name of recipient cannot exceed 50 characters
20112	Contact number of recipient cannot exceed 50 characters
20113	Shipping country cannot exceed 100 characters
20114	Shipping state cannot exceed 100 characters
20115	Shipping city cannot exceed 100 characters
20116	Shipping adress cannot exceed 100 characters

20117	Zip code cannot exceed 100 characters
20118	Cart info cannot exceed 50 characters
20119	Cart API version cannot exceed 50 characters
20120	Billing ID cannot exceed 200 chracters
20121	Pay_countryCode can not be empty
20122	Pay_countryCode should be 1-6 digits
20123	Notice URL can not exceed 500 digits
20124	Quickpay ID cannot exceed 200 characters
20125	Quickpay ID cannot be empty
20126	Quickpay ID not existed
30001	Terminal Not Bind With Channel
30002	No MDR setting in terminal
30003	Wrong setting in terminal
30004	Wrong setting in terminal
30005	Incorrect transaction currency setting
30006	Fail to get the transaction currency
30007	Incorrect payment URL setting
30008	Terminal Not Bind With Channel
30009	Wrong setting in terminal
30010	Abnormal exchage rate
30011	Payment amount cannot less than {0}
30012	Abnormal exchage rate
30013	Error in bank channel
30014	Invalid payment method in the country
40001	payment_auth type cannot be empty
40002	payment_auth type error
40003	Response URL cannot be empty
40005	Payment ID cannot be empty
40006	Payment ID error
40007	Not pre-auth transaction
40008	Capture failed
40009	Over capture period
40010	Remark cannot exceed 100 characters
40011	Card number cannot be empty
40012	Transaction can only be voided on the same day(Acquirer local time)

50000	Unpaid transaction
50001	Time out
50002	Time out
50003	Failed to send the payment request to acquirer
50004	Failed to send the payment request to acquirer
50005	Invalid MID
50006	Failed to acquire reponse info from acquirer
50007	System error
50008	Transaction canceled by customer
60001	System error
60002	System error
60003	System error
60004	System error
60005	System error
60006	System error
60007	System error
60008	System error
60009	System error
60010	System error
60011	System error
60012	System error
60013	System error
60014	System error
60015	System error
60016	System error
70001	Successful test transaction
70002	Pending
70003	Successful test transaction